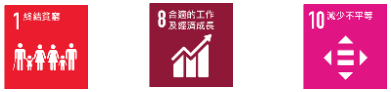
7

Social Inclusion

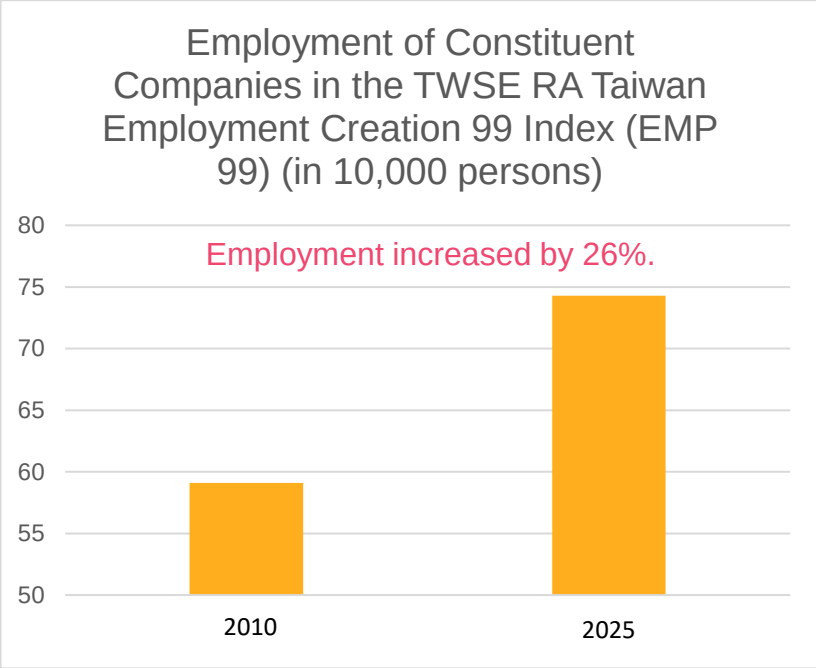


7. Social Inclusion

7.1 Promote Employment Opportunities

7.1.1 Increase domestic employment opportunities through outsourced management

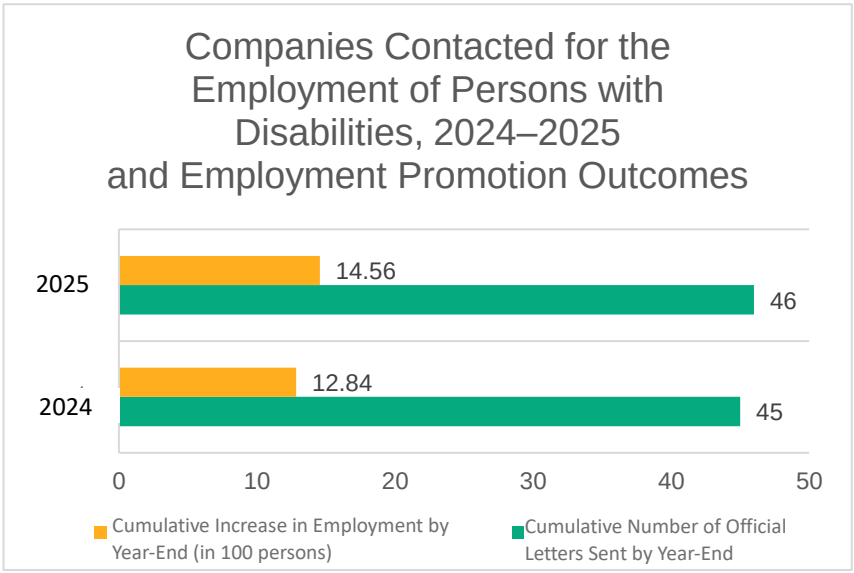
When publicly soliciting institutions to manage foreign investment mandates, applicants are required to maintain a branch, business premises, or service team within the Republic of China (Taiwan), or to appoint a financial services provider with a branch or business premises in Taiwan as their local service team. This approach aims to boost domestic employment opportunities in conjunction with foreign investment mandates.



Furthermore, the "TWSE RA Taiwan Employment Creation 99 Index (EMP 99)" was adopted for a domestic investment mandate totaling NT$360 billion in 2011. The total number of employees at companies included in the index increased from 591,000 at the end of 2010 to 743,000 at the end of 2025, representing an increase of 26%.

7.1.2 Promote Employment for Persons with Disabilities

For outsourced facility cleaning and annual floor-waxing services, the Bureau continues to engage personnel with disabilities, contributing to efforts to increase employment opportunities for persons with disabilities.



In addition, since 2011, the Bureau has consistently issued annual letters, in its capacity as a shareholder, to the top 10 companies that failed to meet the statutory quota for employing persons with disabilities, urging them to increase their hiring

of persons with disabilities. By the end of 2025, letters had been issued to a total of 46 investee companies, resulting in 1,456 additional hires.

7.2 Social Care and Action

7.2.1 Labor Insurance Relief Loans

To assist workers facing financial hardship, the Labor Insurance Fund managed by the Bureau provides loan programs for eligible insured individuals. In 2024 and 2025, labor insurance relief loans amounting to NT$14.6 billion and NT$12.6 billion were disbursed, respectively.

7.2.2 Visually Impaired Massage Experience

As part of its ongoing commitment to CSR and the EAP's mission of caring for employees' physical and mental well-being, the Bureau organized the "EAP LOHAS, Visually Impaired Massage Experience" in October 2024 and again in October and November 2025. The initiative aimed to relieve work pressure, help employees maintain a healthy state while working, and expand employment opportunities for visually impaired individuals.

7.2.3 Social Procurement

To protect the interests of persons with disabilities and ensure equal opportunities for their participation in social, political, economic, and cultural activities, the Ministry of Health and Welfare enacted the "People with Disabilities Rights Protection Act" and the "Regulations on Preferred Procurement for Products and Services Produced in Disability Welfare Care Facilities and Institutions and Sheltered Workshops." These regulations mandate government agencies at all levels to prioritize the procurement of goods and services produced by such entities (referred to as "social procurement") to a target of 5%, under reasonable pricing and within specified monetary thresholds. In alignment with these policies, the Bureau actively implemented social procurement, achieving 94.09% in 2024 and 95.21% in 2025, significantly exceeding regulatory requirements.

7.3 Environmental Education

In 2024, the Bureau held three environmental education sessions, engaging a total of 115 participants. The itinerary began with a visit to the Manyueyuan National Forest Recreation Area, where participants explored mountain forest trails, observed natural ecosystems and water resources, and experienced the restorative power of nature. They then visited the New Taipei City Hakka Museum to learn about Hakka traditional wisdom and sustainability concepts through exhibitions and guided tours, before strolling along Sanxia Old Street to appreciate its historical streetscapes and local cultural heritage. In 2025, the program focused on the themes of urban ecological conservation and historical development, and was implemented through a variety of formats, including e-learning and outdoor experiential activities.



2024 Environmental Education and Training Courses

A total of 118 participants completed the digital courses, while 115 participants took part in the outdoor sessions. By integrating natural and cultural learning journeys, the program raised employees' awareness of environmental protection while fostering cultural understanding and team cohesion.